

Roadmap - Q&A from Personal Care Sector, 22/02/2021

Q. It would be great just to confirm that the current gov guidance still stands (essential treatments only, that cannot be deferred).

Currently, the guidance still stands and treatments for those with essential medical health needs which cannot be deferred can continue.

Q. When the personal care sector opens, as well as massage and sports, this will cover other wellbeing/ holistic services.

We seek to reopen all personal care services in Step 2. This includes hairdressers, barbers, nail and beauty salons, spas and massage treatments, tanning salons, tattoo parlours, make-up in department stores, etc. Saunas and steam rooms will be unable to open until Step 3.

We are clarifying that this includes holistic services but assuming it does based on previous guidance.

Q. That services can be provided on a mobile basis, e.

We seek to reopen hairdressers and masseuses in Step 2. They will be able to offer services in people's homes but should follow the working safely guidance published on gov.uk.

Q. Do they still need to wear visors / PPE / face coverings?

Yes. Practitioners are required by law to wear both a clear visor or goggles and a Type II face covering to keep their clients safe. Further information can be found in our guidance on working safely for close contact services.

Q. If there are likely to be any significant changes to the close contact services guidance.

We will let you know if anything is to change.

Q. Will there be any update to PPE in the guidance prior to reopening?

Same as above.

Q. I would assume once our sector reopens on the 12th April hopefully, that the Health, safety, hygiene and PPE requirements would be same as pre lockdown, can you confirm the position on this please?

Same as above.

income?

The virus is known to spread more easily in indoor environments where people can mix. Saunas and steam rooms will open in Step 3, in line with indoor entertainment. We understand that these restrictions have been difficult for businesses, but we have to reopen the economy in the safest way possible.

Q. What is the justification / reasoning for saunas and steam rooms to be delayed to reopen in step 3 and not reopen with the rest of personal cfo

Q. When can training in personal services that include practical/ hands-on elements (training and assessment) resume. This includes clarity around education and training in a spa setting (practical on-site training)

Independent/private training providers will be able to reopen on 8 March. They should follow the guidance for FE providers which is available

here: https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/963584/Further_education_coronavirus__COVID-19__operational_guidance.pdf

Training can also recommence from 8 March in premises which are closed in legislation, but only if all those involved are members of staff and, while the stay-at-home message is in place (until Step 1B), if training cannot be done remotely. For example, an experienced staff member would be able to train another staff member, with a third member of staff acting as the "customer". Members of the public should not be involved in training before Step 2.

Q. Will there be an update in PPE guidance?

As set out in the roadmap, we will update our working safely guidance to provide further advice on how businesses can improve fresh air flow in indoor workplaces and how businesses can reduce risk through regular staff testing. We expect that the majority of the guidance