IMPORTANT Document Please Read and Retain

Accepting our Terms of Business and The Financial Conduct Authority (FCA)

Our Service

Complaints and Compensation

BABTAC B E BABTAC B .R B .R .M .J.B ,B L ,B H ,P R ,M R142TA b p T :01684 893006 joe@balen.co.uk Complaints@balens.co.uk. p BABTAC B p p b b (p b F 0 b (FOS) р 10 р b 2
1
1 .F
www.financial-ombudsman.org.uk.
D p R P https://www.financial-ombudsman.org.uk. D p R P https://webgate.ec.europa.eu/odr.
B b F S C p S (FS b p B b F S C p S (FSCS). 90% .F p (Ер gg pp .F b p b FSCS 02078927300 www.fscs.org.uk.

Handling Money

```
b b p
p b
p .I
```

Your Responsibilities